

The Marketplace-Method

Initiating new cooperations between business and civil society



Social Marketplace International is an initiative of

| Bertelsmann Stiftung





www.upj.de



The Idea of the Social Marketplace

- Current Situation
 Cooperations between
 business, nonprofit organizations and local
 authorities are mainly
 based on coincidents.
- Goal
 For intersectoral societal exchange we need impulses, a solid frame work, and a matrix that yields mutual responsibility.





The Marketplace-Setting



Central location in your city

30 representatives from each business and nonprofit organizations gather for a two hour period in a dynamic atmosphere, aka "Speed Dating"

They verify supply and demand of committment offers and find agreements which will be realized in the upcomming weeks and months

At the end of the Marketplace, the volume of committments will be announced

www.upj.de



What is a "Social Marketplace"?

- "Trading Floor"

For committed businesses and nonprofits, with demand and supply of mutual commitment, low-threshold, short, dynamic, on a regular basis

Goals

Agreement on specific activities to improve the community, inspire new cooperations, annual realization of the social marketplace on a regular basis, impulse for local "infrastructure"

Rules

Open to everyone, money is off-limits, specific agreements - even on execution/implementation

Organization

by an organizing-committee of at least 1 or 2 people from each businesses, nonprofits, and public administration, coordinated by an intermediary or local authority



Examples for Offers from Businesses

Helping Hands

= Volunteering of employees, teams, staff

Helping Heads, Knowledge, Skills

= Advice, coaching, advisory services, training, qualification etc.

Tools, Logistics

= Premises, copier, machinery, rooms, postage meter, vehicle fleet, office supply, advertising space, etc.

Opportunities, Contacts

- Additional internship, employment, and qualification opportunities (for example: for disabled people or disadvantaged adolescents)
- = Arrange contacts (for example: to vendors, customers, professionals, service-clubs as Lions, Rotary, etc)
- = Lobby for community concerns











Results



In Germany since 2006

- In more than 100 large and small cities
- In east and West, cities and countryside
- More than 230 Marketplaces so far
- Also Marketplaces on specific topics
- Established "local" brands

New Cooperations and Participants

- Between 25 and 120 matches per Marketplace in total around 12,000plus
- participating 20 to 100 Nonprofits and 10 to 90 Companies

UP

www.upj.de

Results for the Community

Mobilization

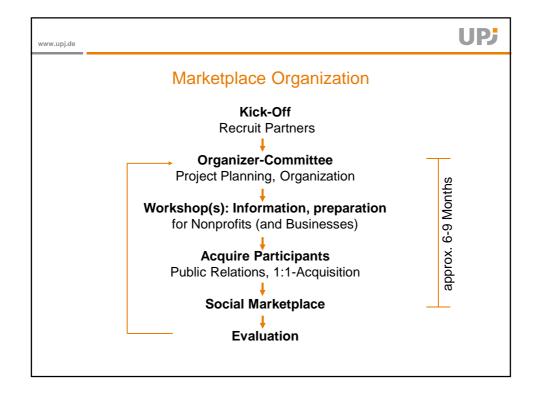
- New commitments, resources, competencies on-site
- Mobilization of employees
- Open up organizations, administration, associations

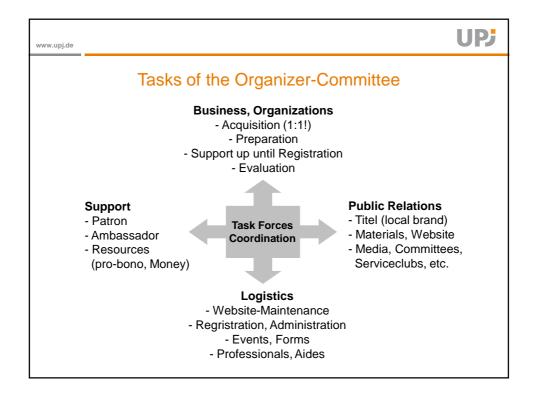
Long Term Commitment by Businesses

- Routine annual participation
- Particular follow-up projects/ several additional cooperations
- Demand oriented, sporadic yet consistent commitment
- With the same/additional organizations

Impulse for CSR and local infrastructure

- Further activities
- Organizing-committee as intermediary for CSR-development
- Strengthening and/or Activation of current structures, actors, stakeholders
- Gaining new resources for community concerns







Wrap-Up and Evaluation

The Day After

- Local Brand: results, photos, press release, put list of matches on website, thank-yous to supporters, etc. (public relations)
- Cooperation: if applicable, send out cooperation agreements and evaluation survey to participants; if applicable, find partners for businesses and NPOs that did not find a match
- Continuation: short evaluation within committee, inquiry/monitoring of the matches

Evaluation

- Inquiry about the matches (about every 8 weeks)
- Is there need for advice/support?
- Web infos about implemented matches, photos, ...
- Final evaluation by committee (approx. 3 months)
- And: planning of next/better/bigger ... Social Marketplace: Date, Improvements, ...



The Service Point for "Social Marketplaces"

UPJ in behalf of the Advisory council Good Business:

- Material: Briefings, guidelines, evaluation
- Website-Toolkits
- HelpDesk via phone/email
- Provide access to experts

Advisory council Social Marketplaces for Good Business:

Bertelsmann Stiftung





